

**Note: This is a sample  
template, it is not  
an OMB approved  
form.**

**Universal 911 Dialing- First Transition Report**

Please read instructions before completing

**Section 1**

**Carrier Identification Information**

Parent Company Name

Citizens Communications Company

Service Provider Name

Frontier – a Citizens Communications Company

Company Address, City, State, Zip

180 South Clinton Street

Rochester, New York 14646

Service Provider Type

Wireless

X= Wireline

Wireline Provider

Name(s) of Wireless License Holder(s)

n/a

Contact Name

Robert D. Binder

Contact Tel #

585-777-6401

Fax #

585-262-5625

E-mail Address

Rbinder@czn.com

**Section 2**

**Local Area 911 Implementation**

List all individual local areas covered by this report (e.g., Lee County, Virginia):

1. Bond County, Illinois
1. Calhoun County, Illinois
1. Fayette County, Illinois
1. Greene, County, Illinois
1. Henderson County, Illinois
1. Jefferson County, Illinois
1. Jersey County, Illinois
1. Moultrie County, Illinois
1. Schuyler County, Illinois
1. Sheibey County, Illinois
1. Hamilton County, New York
1. Lewis County, New York
1. Schoharie County, New York
1. Steuben County, New York
1. Grainger County, Tennessee
1. Grant County, West Virginia
1. Hardy County, West Virginia
1. Randolph County, West Virginia
1. Forrest County, Wisconsin
20. Menominee, Wisconsin

(a) For each area listed above, identify the emergency response point to which 911 calls will be routed.

- |                                    |  |
|------------------------------------|--|
| 1. Bond County, Illinois           | Proposed E9-1-1 August 14, 2002 Bond Sheriff's Office answering  |
| 2. Calhoun County, Illinois        | Calhoun County Sheriff's Office will answer the calls  |
| 3. Fayette County, Illinois        | Preliminary conversations with Fayette County. Additional exchange's 9-1-1 calls are routed to Ameritech and Illinois Consolidated Telephone Routers and will have to be routed by them. |
| 4. Greene, County, Illinois        | Three exchanges will be answered by Macoupin or Jersey County Sheriff's Offices  |
| 5. Henderson County, Illinois      | Four exchanges to be answered by Henderson Sheriff's Office. Six additional exchanges 9-1-1 calls are routed to Verizon Router and will have to be routed by them.                       |
| 6. Jefferson County, Illinois      | Jefferson County is testing Enhanced 9-1-1 now. Expected cutover date 9-3-02.  |
| 7. Jersey County, Illinois         | Three exchanges will be answered by Jersey County Sheriff's Office. Two additional exchanges are routed to a Verizon Router and will have to be routed by them.                          |
| 8. Moultrie County, Illinois       | Illinois Consolidated Telephone Company is working with the Sheriff's Office to define a county wide plan  |
| 9. Schuyler County, Illinois       | Preliminary conversations with Schuyler County, Illinois to answer calls.  |
| 10. Sheibey County, Illinois       | Illinois Consolidated Telephone Company is working with the Sheriff's Office to define a county wide plan  |
| 11. Hamilton County, New York      | 9-1-1 is routed to Operator Services See NYSTA filing for New York State   |
| 12. Lewis County, New York         | 9-1-1 is routed to Operator Services See NYSTA filing for New York State   |
| 13. Schoharie County, New York     | 9-1-1 is routed to Operator Services See NYSTA filing for New York State   |
| 14. Steuben County, New York       | 9-1-1 is routed to Operator Services See NYSTA filing for New York State   |
| 15. Grainger County, Tennessee     | Grainger County Sheriff's Office emergency number 865-828-3613   |
| 16. Grant County, West Virginia    | Currently Basic 9-1-1 answered at the Grant County Sheriff's Office  |
| 17. Hardy County, West Virginia    | Frontier exchanges in Hardy County send 9-1-1 to Operator Services   |
| 18. Randolph County, West Virginia | Frontier exchanges in Randolph County send 9-1-1 to Operator Services  |
| 19. Forest County, Wisconsin       | Verizon is working on contract for Enhanced 9-1-1 at this time. No plans are being discussed until contract is finalized. Frontier has two exchanges: Cranden and Argonne.               |
| 20. Menominee, Wisconsin           | Preliminary conversations with Menominee County Sheriff's Office to answer non Indian Reservation 9-1-1 calls.   |

(b) For each area listed above, provide details of the carrier's progress in completing translation and other work necessary to route 911 calls to the identified emergency response point.

- 1, 6, 11, 12, 13, 14, 16, 17 and 18 required no additional planning. Translations will be in place prior to 9-11-02
- 2, 9, 15 Plans to be established for project
3. Work with County, Ameritech and ICTC to establish plan.
4. Establish plan with Jersey County and continue E9-1-1 Conversion of Macoupin County, IL
- 5, 7, 19 Work with County and Verizon to establish plan.
- 8, 10 ICTC will continue to work with county to establish plan.
20. Work with County and possibly Indian Reservation to establish plan

(c) For each area listed above, provide the date or projected date that transition to the 911 abbreviated dialing code will be completed.

1. Bond County, Illinois	September 3, 2002
2. Calhoun County, Illinois	None established
3. Fayette County, Illinois	None established
4. Greene, County, Illinois	None established
5. Henderson County, Illinois	None established
6. Jefferson County, Illinois	Enhanced 9-1-1 September 3, 2002
7. Jersey County, Illinois	None established
8. Moultrie County, Illinois	None established
9. Schuyler County, Illinois	None established
10. Sheibey County, Illinois	None established
11. Hamilton County, New York	Complete
12. Lewis County, New York	Complete
13. Schoharie County, New York	Complete
14. Steuben County, New York	Complete
15. Grainger County, Tennessee	None established
16. Grant County, West Virginia	Complete
17. Hardy County, West Virginia	Complete
18. Randolph County, West Virginia	Complete
19. Forrest County, Wisconsin	None established
20. Menominee, Wisconsin	None established

### Section 3

#### 911 Implementation Problems

(a) Describe any problems the reporting carrier has encountered in identifying 911 number call routing points. Describe any other operation problems carrier has experienced during the initial transition stages.

- In Menominee, Wisconsin an Indian Reservation has shown resistance to establishing 9-1-1.

(b) Where the reporting carrier has experienced 911 implementation problems, describe any efforts the carrier has made to coordinate with public safety agencies and state and local authorities.

- In telephone exchanges that route all 9-1-1 call to a 9-1-1 Tandem, the connecting company or Tandem owner will share responsibility in routing 9-1-1 traffic for non 9-1-1 counties.
- The cost of long distance or 800 numbers needs to be considered for the 911 arrangements being established.
- Exchanges in multiple counties will need to be routed answered at a single location.

**Section 4**

**Certification - To be signed by an authorized representative of the reporting entity**

**X** = certify that I am an authorized representative of the above-named reporting entity, that I have examined the foregoing report and to the best of my knowledge, information and belief, all statements of fact contained in this form are true and accurate statements of the affairs of the above-named company.

I certify that I am an authorized representative of the above-named reporting entity, that I have examined the foregoing report and to the best of my knowledge, information and belief, all statements of fact contained in this form are true and that the reporting entity has completed the steps necessary to properly route 911 emergency calls in the localities covered by the report as of \_\_\_\_\_.

Signature { filed electronically}

Printed name of authorized representative : Robert D. Binder

Title : Manager- Federal Regulatory

Date : Monday, March 11, 2002

This filing is:    **X** = original filing            ☐ revised filing

**PERSONS MAKING WILLFULL FALSE STATEMENTS IN THIS DOCUMENT CAN BE PUNISHED BY FINE OR IMPRISONMENT UNDER TITLE 18 OF THE UNITED STATES CODE 18 U.S.C. §1001.**

